CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Monday 23rd May 2016 at 1000 hours in the Council Chamber, The Arc, <u>Clowne</u>

ltem No. Page No.(s)

PART A – FORMAL PART 1 OPEN ITEMS

1. Apologies for Absence

2. Urgent Items of Business

To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972

3. Declarations of Interest

Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:

- a) any business on the agenda
- b) any urgent additional items to be considered
- c) any matters arising out of those items

and if appropriate, withdraw from the meeting at the relevant time.

4.	Minutes of a meeting held on 18 th April 2016.	3 to 6
5.	List of Key Decisions & Items to be Considered in Private.	To Follow
	(Members should contact the officer whose name appears on the List of Key Decisions for any further information).	
6.	Corporate Plan Targets Performance Update – January to March 2016 (Q4 – 2015/16)	7 to 16
7.	Scrutiny Work Plan	17 to 20
8.	Scrutiny Review – Selection and Scoping	21 to 32